

PIP Workgroup Worksheet – February 9, 2004

Issues	Related Item, Systemic Factor or Data Indicator	Possible Action Steps	Method of Measuring	Responsible Party
Intact family services/Assessment	<p>Underlying risk factors were not always addressed</p> <p>Premature closing of family cases based on family cooperation and not identified risks</p> <p>Comprehensive and ongoing assessment of risk in intact family cases is often weak</p> <p>Mental health and d.v. issues were left unresolved</p> <p>All members of the house hold were not included in the assessment and intervention process</p>	<p>Have an assessment screen/tab in sacwis or in interim have inv. Put d.v. substance abuse and mental health screens on a separate note—so it will be isolated. Need to get a few questions for DCP to do a minimal mental health assessment Assessment questions/guide/training for developmental levels/needs for children</p> <p>Training for supervisors on practice issues, assessment and how to hold staff accountable. Support for Administrators and accountability</p> <p>Define safety and risk, possibly changing name of CERAP to focus more on safety. Integrated assessment covers the risk or the new DCP risk assessment.</p> <p>Consider reviewing and approval P302 for intact services.</p> <p>Consider reviewing and approving Chapter 5 of Best Practice.</p> <p>Form a committee/group to look at Chapter 5 and draft P302 for intact services to come up with concrete recommendations for intact services and closing intact families and how SACWIS supports intact services.</p>		
Hotline/Repeat Maltreatment	<p>SCR call floor staff had not accepted calls which may have been accepted in the past</p> <p>Hotline calls often not accepted were: 1. based on 3rd party info 2. of potential abuse and neglect if an incident had not</p>	<p>Training or retraining of staff, DCFS/POS about the new allegation system. Staff are already trained previously. On an ongoing or refresher basis</p> <p>Training of the Public and/or Mandated Reporters to help address: -That SCR takes reports on 3rd party information -Revised allegation system and why some reports may not be taken now when they would have in the past</p>		

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Hotline/Repeat Maltreatment

occurred, 3. on older children due to their age

-Review of unfounded reports that are available to mandated reporters.
-child welfare intake, extended family, dependency, family centered services, mandated reporters or the subject can call those in, non-mandated reporters can not. Need to ensure staff/public are aware of these programs.

Adding additional SCR staff to address the responsiveness to calls.

SCR is getting a local server, which will help the message taking system and expedite call returns.

SACWIS now has a mechanism to track every CWS referral or intake and an ability to see the disposition. Been on-line July 16, 2003 in Cook North and is a gradual roll out for the rest of the state.

Group in cook county that will educate the county on CWS referrals.

Consider the possibility of communications being able to facilitate providing information regarding the above areas in some manner.

SACWIS/SCR—possibility of coding some reports to reflect the actual date of incident versus date the report was taken. (I.e. those cases where a child is in foster care but reports an incident when they were in the home of parent), so this information would not have to be included in NCANTS stats submitted to the Feds.

Look at broadening the unfounded category to unfounded (no services) and unfounded (referred for services), set up tracking mechanism, look at the category of preventive services (how is that tracked, etc)

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Need to find out from prevent child abuse if they; are doing any type of mandated reporter training. And what is their tracking mechanism. (Book available on DCFS website) Office of communication to assist with getting out info, contact professional regs/school/ prevent child abuse state conferences to do a presentation.

Downstate needs to set up a tracking system on how many and who is given in service training on mandated reporting or community presentations on child abuse/neglect reporting. Use the Cook format and form to start tracking system. Develop a monitor in each of the regions to track the presentations being done.

Contact Cheryl Peterson regarding updating the mandated reporter tape

Check with Artis Cook about status of allegations review.

Develop a system for monitoring and reviewing MCNRTS/calls not taken as reports.

SCR to develop a system for monitoring and reviewing other calls not taken as a report (not just MCNRTS)

Develop partnerships with schools, prof regs, prevent child abuse to get info out about reporting.

All new staff will be crossed trained in CWS & DCP by training division and on an ongoing basis on a team level and/or DNET ,etc.

Update SCR tape for reporters “Not in My Family”

Consider doing an initial review of risk allegations to determine if they are being used appropriately throughout the state. (both intact and placement)

Concerns regarding the safety of kids in residential will be addressed with the Residential Monitoring Unit.

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