

**Lack of Engagement of Parents, especially Fathers**  
**PIP Workgroup Worksheet – Assessment/Case Management**

Issues	Related Item, Systemic Factor or Data Indicator	Possible Action Steps	Structures In Place <sup>1</sup>	Method of Measuring	Responsible Party
Lack of engagement of parents, especially fathers	<p>There was a lack of engagement of parents in 29% of cases</p> <p>Noted a lack of training on engagement of parents, especially fathers</p>	<p>Identify all fathers beginning at investigation</p> <ul style="list-style-type: none"> <li>• Interview family members for preliminary search (CANTs, LEADs, DPA check, phone book, DOC, Cook County Jail)</li> <li>• Use of all formal mechanisms</li> <li>• Affidavit for search of parent</li> <li>• Use of Diligent Search Center</li> </ul> <p>Early development of the child and family team composition during the initial integrated assessment process and regular convening of the team to keep its members engaged</p> <ul style="list-style-type: none"> <li>▪ Fact finding</li> <li>▪ Early identification of issues</li> <li>▪ On-going diligent search activities</li> </ul>	<p>Policy Guide 98.1 Permanency Initiative Phase II</p> <p>Procedures 302.20 Definition of father</p> <p>Diligent Search Procedures PG2002.04</p> <p>Clients' Rights Documents</p> <ul style="list-style-type: none"> <li>• Parent Handbook</li> <li>• IA Q&amp;A Guide</li> </ul> <p>Enhance curriculum for Foundation Training (and DCFS Enhanced Training)</p> <p>Best Practice – Family Meetings</p> <p>Casey Foundation (Family to Family) COA standards for caseload size</p> <p>QA Process - Federal Preparatory Review process</p>	<p>Require all CPS supervisors to include status of parental engagement prior to case sign off</p> <p>Peer Review – 10% quarterly</p> <p>Permanency Planning Hearings</p> <p>ACR Reviews</p>	<p>Gailyn Thomas</p> <p>Arthur Bishop</p> <p>Erwin Mc Ewen</p>

<sup>1</sup> This item was added to assist the group in looking at those processes already in place to determine what gaps or barriers prevent the reassessment of relative caregivers.

Issues	Related Item, Systemic Factor Or Data Indicator	Possible Action Steps	Structures in Place	Method of Measurement	Responsible Party
Lack of engagement of parents, especially fathers		Educate court personnel on the importance of search for and engagement of birth parents		Quarterly meetings among DCFS/POS and Court (Table of 5)	Marge Berglind Erwin McEwen Judge Martin-Bishop Ellyce Roitman
		Rollout of the Supervisory Model of Practice. Development of a supervisory tool that captures key practice issues, including identification and engagement of the custodial/non-custodial parent(s)		Training Records	Velma Williams Arthur Bishop
		Prompt in the IA SACWIS process that highlights those parent(s) needing regular diligent search efforts		Revision to SACWIS system	SACWIS Best Practice
		Educate Family around clients' rights and planning process – IA, Case Review, Court		Formal quarterly supervision ACR – 6 months Quarterly Family Meetings Annual surveys <ul style="list-style-type: none"> <li>• Parent</li> <li>• Child</li> </ul>	Velma Williams Ray Knight/Marilyn Arnold Erwin McEwen

Issues	Related Item, Systemic Factor or Data Indicator	Possible Action Steps	Structures In Place <sup>2</sup>	Method of Measuring	Responsible Party
Lack of engagement of parents, especially fathers		Teach CWS staff engagement skills & characteristics of non-custodial fathers <ul style="list-style-type: none"> <li>• Bias</li> <li>• Characteristics of non-custodial father</li> </ul>		Evidence of curriculum and training Pre/post test ACR Chronic Reports	Training Division
		Review systemic issues impacting practice <ul style="list-style-type: none"> <li>• Case load size</li> <li>• Supervisory support</li> <li>• Technology support (implementation of SACWIS)</li> </ul>		Budgetary constraints By worker reports COA standards of compliance with QA measures Implementation of supervisory tool	Velma Williams Arthur Bishop Ray Knight
		Development of a pilot using the community-based parent advocacy model (Casey's Christopher House model)		Identification of the pilot site and initiation of the model	Bryan Samuels Cynthia Moreno
Lack of engagement of parents, especially fathers		Development of a Statewide Parent Advisory Council - DCFS/POS		Survey for interest in participation	Bryan Samuels

1/28/04

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