



# TELEPHONE and E-MAIL DIRECTORY

## CHICAGO: 160 North LaSalle, 7th Floor, Chicago, Illinois 60601-3103

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Deputy Director .....	KILLOUGH, MARY .....	312-814-4179	312-814-2916	mary.killough@illinois.gov
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## SPRINGFIELD: One Natural Resources Way, #100, Springfield, IL 62702-1271 CIRCUIT BREAKER: 101 West Jefferson, Level 1-206, Springfield, Illinois 62794-9015

<b>Office of the Director</b>				
	<i>Name</i>	<i>Phone</i>	<i>Fax</i>	<i>E-mail</i>
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Human Resources Manager, EEO/Ethics Officer.....	HAN, SARA .....	217-785-3347	217-785-4477	sara.han@illinois.gov

<b>Div. of Community Relations &amp; Outreach</b>				
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Senior HelpLine Bureau Chief .....	DELHEIMER, ELIZABETH .....	217-524-6840	217-524-6968	elizabeth.delheimer@illinois.gov
Senior HelpLine (Toll-Free, Voice).....		1-800-252-8966	217-524-6968	aging.ilsenior@illinois.gov
Elder Abuse Hotline (24-Hour, Voice).....		1-866-800-1409		
(TTY for the above 2 phone numbers) .....		1-888-206-1327		

<b>Div. of Finance &amp; Administration</b>				
	<i>Name</i>	<i>Phone</i>	<i>Fax</i>	<i>E-mail</i>
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Information Technology .....	CLANCY, BERNARD .....	217-785-8681	217-785-3869	bernie.clancy@illinois.gov
Service Development & Procurement .....	RISHEL, GERRY .....	217-785-4476	217-524-7629	gerry.rishel@illinois.gov

<b>Div. of Planning, Research &amp; Development</b>				
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<b>Div. of Home &amp; Community Services</b>				
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<b>Div. of Circuit Breaker &amp; Illinois Cares Rx (CBRx)</b>				
	<i>Name</i>	<i>Phone</i>	<i>Fax</i>	<i>E-mail</i>
Manager .....	REIF, JENNIFER.....	217-785-5291	217-524-9213	jennifer.reif@illinois.gov
C.B. Control.....	SMITH, ALLEN .....	217-557-0357	217-524-9213	allen.smith@illinois.gov
Rx Enrollment & C.B. Adjustment .....	Vacant .....	217-524-0056	217-524-9213	
C.B.Rx Hotline.....	WASHINGTON, RACHEL.....	217-558-4832	217-524-9213	rachel.washington@illinois.gov