



Elder Abuse Provider Agencies

Area 1 2
Boone, Carroll, DeKalb, JoDaviess, Lee, Ogle, Stephenson, Whiteside and Winnebago Counties

Area 2 3
DuPage, Grundy, Kane, Kankakee, Kendall, Lake, McHenry and Will Counties

Area 3 5
Bureau, Henderson, Henry, Knox, LaSalle, McDonough, Mercer, Putnam, Rock Island and Warren Counties

Area 4 6
Fulton, Marshall, Peoria, Stark, Tazewell and Woodford Counties

Area 5 7
Champaign, Clark, Coles, Cumberland, DeWitt, Douglas, Edgar, Ford, Iroquois, Livingston, Macon, McLean, Moultrie, Piatt, Shelby and Vermilion Counties

Area 6 9
Adams, Brown, Calhoun, Hancock, Pike and Schuyler Counties

Area 7 10
Cass, Christian, Greene, Jersey, Logan, Macoupin, Mason, Menard, Montgomery, Morgan, Sangamon and Scott Counties

Area 8 11
Bond, Clinton, Madison, Monroe, Randolph, St. Clair and Washington Counties

Area 9 12
Clay, Effingham, Fayette, Jefferson and Marion Counties

Area 10 13
Crawford, Edwards, Hamilton, Jasper, Lawrence, Richland, Wabash, Wayne and White Counties

Area 11 14
Alexander, Franklin, Gallatin, Hardin, Jackson, Johnson, Massac, Perry, Pope, Pulaski, Saline, Union and Williamson Counties

Area 12 15
City of Chicago

Area 13 17
Suburban Cook County

Area 01

Boone, Carroll, DeKalb, JoDaviess, Lee, Ogle, Stephenson, Whiteside and Winnebago Counties

Northwestern Illinois Area Agency on Aging

9:00 a.m. - 5:00 p.m.

1111 S. Alpine Road Suite 600, Rockford, Illinois 61108-1605

Phone: 815-226-4901, Fax: 815-226-8984, E-mail: niaaa@nwilaaa.org

County(ies) Served:

Boone, Winnebago

Designated Agencies:

Visiting Nurses Association of Rockford

Hours: 7:30 a.m. - 5:00 p.m.

4223 East State Street, Suite 100

Rockford, Illinois 61108-2047

Phone: 815-971-3502

Fax: 815-971-4339

E-mail: dhart@rhsnet.org

Carroll, Lee, Ogle, Whiteside

Lutheran Social Services of Illinois

Hours: 8:30 a.m. - 5:00 p.m.

1901 First Avenue

Sterling, Illinois 61081

Phone: 815-626-7333

Weekends and holidays: 1-888-448-0505 (pager)

Fax: 815-626-3630

E-mail: sarah.karras@lssi.org

DeKalb

Elder Care Services of DeKalb County, Inc

Hours: 8:00 a.m. - 4:00 p.m.

330 Grove Street

DeKalb, Illinois 60115-3704

Phone: 815-758-6550

Fax: 815-758-4239

E-mail: dmaculan@ecsdekab.org

JoDaviess, Stephenson

Stephenson County Senior Center

Hours: 8:30 a.m. - 4:30 p.m.

121 North Harlem Ave., Suite 100

Freeport, Illinois 61032

Phone: 815-235-9777 or

1-800-424-6696 (within area only)

Fax: 815-235-9571

E-mail: kschleich@stephensonseniorcenter.org

Area 02

DuPage, Grundy, Kane, Kankakee, Kendall, Lake, McHenry and Will Counties

Northeastern Illinois Area Agency on Aging

Hours: 8:30 a.m. - 4:30 p.m.

P.O. Box 809, Kankakee, Illinois 60901-0809

Contact: Marla Fronczak, Resource Manager

Phone: 815-939-0727, Fax: 815-939-0022, E-mail: info@ageguide.org

County(ies) Served:

DuPage

Designated Agencies:

DuPage County Department of Community Services

Hours: 8:00 a.m. - 4:30 p.m.

421 North County Farm Road

Wheaton, Illinois 60187-3989

Phone: 630-407-6500 or

630-407-6502 (TDD)

1-800-942-9412 (regional access only)

Fax: 630-407-6501

E-mail: seniorsvcs@dupageco.org

Northern Kane (Main Office)

Senior Services Associates, Inc.

Hours: 8:00 a.m. - 4:00 p.m.

101 South Grove Avenue

Elgin, Illinois 60120

Phone: 847-741-0404

After Hours: answering service will contact E.A. worker

Fax: 847-741-2163

E-mail: dmourning@SeniorServicesAssoc.org

Southern Kane

Senior Services Associates, Inc.

Hours: 8:00 a.m. - 4:00 p.m.

900 North Lake Street, Suite 205

Aurora, Illinois 60506-5017

Phone: 630-897- 4035

Fax: 630-897-6901 or 630-741-2163

After Hours: answering service will contact E.A. worker

E-mail: dmourning@SeniorServicesAssoc.org

Grundy, Kankakee

Catholic Charities, Diocese of Joliet

Hours: 8:30 a.m. - 4:30 p.m.

270 N. Schuyler

Kankakee, Illinois 60901-4010

Senior Program: 815-932-1921, or

Phone: 815-933-7791

Fax: 815-933-4601

E-mail: reigsti@cc-doj.org

County(ies) Served:

Designated Agencies:

Kendall

Senior Services Associates, Inc.

Hours: 8:00 a.m. - 4:00 p.m.

908 Gamefarm Road

Yorkville, Illinois 60560-1750

Phone: 630-553-5777

After Hours: answering service will contact E.A. worker

Fax: 630-553-6979

E-mail: dmourning@SeniorServicesAssoc.org

Lake

The Catholic Charities of the Archdiocese of Chicago

Hours: 8:30 a.m. - 4:30 p.m.

116 North Lincoln Avenue

Round Lake, Illinois 60073-2309

Phone: 847-546-5733

After Hours: 1-800-942-3930

Fax: 847-546-7114

E-mail: enorman@catholiccharities.net

McHenry

Senior Services Associates, Inc.

Hours: 8:00 a.m. - 4:00 p.m.

McHenry Township Recreation Center

3519 N. Richmond Road

McHenry, Illinois 60050-1447

Phone: 815-344-3555

After Hours: answering service will contact E.A. worker

Fax: 815-344-3593

E-mail: MBoncosky@SeniorServicesAssoc.org

Will

Senior Services Center of Will County, Inc.

Hours: 8:30 a.m. - 4:30 p.m.

251 North Center Street

Joliet, Illinois 60435-7144

Phone: 815-740-4225 or

1-800-892-1412

Fax: 815-729-3255

After Hours: call received via pager to on-call staff

E-mail: seniorservices@agingspecialists.org

Area 03

Bureau, Henderson, Henry, Knox, LaSalle, McDonough, Mercer, Putnam, Rock Island and Warren Counties

Western Illinois Area Agency on Aging

Hours: 8:30 a.m. - 5:00 p.m.

729 - 34th Avenue, Rock Island, Illinois 61201

Phone: 309-793-6800, 1-800-322-1051, Fax: 309-793-6807

E-mail: beskildsen@wiaaa.org

Counties Served:

Bureau, Henderson, Henry,
Knox, LaSalle, McDonough,
Mercer, Putnam, Rock Island,
Warren

Designated Agency:

Alternatives for the Older Adult, Inc.

Hours: 8:30 a.m. - 5:00 p.m.

1803 7th Street

Moline, Illinois 61265

Phone: 309-277-0167 or

1-800-798-0988

Fax: 309-277-0163

E-mail: afoa@4olderadults.org

Area 04

Fulton, Marshall, Peoria, Stark, Tazewell and Woodford Counties

Central Illinois Agency on Aging

Hours: 8:30 a.m. - 5:00 p.m.

700 Hamilton Boulevard, Peoria, Illinois 61603-3617

Phone: 309-674-2071, Fax: 309-674-3639, E-mail: rrazo@ciaoa.com

Counties Served:

Fulton, Marshall, Peoria, Stark
Tazewell, Woodford

Designated Agency:

Senior Services of the Center for Prevention of Abuse

Hours: 8:00 a.m. - 4:00 p.m.

P.O. Box 3855

Peoria, Illinois 61612

Phone: 309-637-3905, ext. 275

After Hours: 1-800-279-0400

Fax: 309-637-3907

E-mail: jderenzy@centerforpreventionofabuse.org

Area 05

Champaign, Clark, Coles, Cumberland, DeWitt, Douglas, Edgar, Ford, Iroquois, Livingston,
Macon, McLean, Moultrie, Piatt, Shelby and Vermilion Counties

East Central Illinois Area Agency on Aging

Hours: 8:00 a.m. - 4:00 p.m.

1003 Maple Hill Road, Bloomington, Illinois 61705-9325

Phone: 309-829-2065, Fax: 309-829-6021, E-mail: sreal@eciaaa.org

County(ies) Served:

Champaign, Piatt

Designated Agencies:

Senior Resource Center

Hours: 8:30 a.m. - 5:00 p.m.

405 S. State Street

Champaign, Illinois 61820

Phone: 217-352-5100

Fax: 217-352-1910

E-mail: sbautch@familyservicecc.org

Clark, Coles, Cumberland,
Douglas, Edgar, Moultrie,
Shelby

Cumberland Associates, Inc.

Hours: 8:30 a.m. - 4:30 p.m.

120 Courthouse Square, Box 385

Toledo, Illinois 62468

Phone: 1-800-626-7911

Fax: 217-849-3804

E-mail: cumberlandassociates@yahoo.com

DeWitt, Macon

Community Home Environmental Learning Project, Inc. (CHELP)

Hours: 7:30 a.m. - 4:30 p.m.

1429 N. Jasper Street

Decatur, Illinois 62526

Phone: 217-422-9888

Fax: 217-422-9650

After Hours: 24-hour answering service will page a caseworker

E-mail: ddrewchelp@sbcglobal.net

Ford, Iroquois

Elderly Care Services of Ford-Iroquois Counties

Hours: 8:00 a.m. - 4:30 p.m.

114 North Third Street

Watseka, Illinois 60970

Phone: (815) 432-2483

FAX#: 815/432-6283

E-mail: larmantout@fiphd.org

County(ies) Served:

Livingston, McLean

Designated Agencies:

PATH

Hours: 8:30 a.m. - 4:00 p.m.

201 East Grove

Bloomington, Illinois 61701

Phone: 309-828-1022

Fax: 309-827-7485

E-mail: jbury@pathcrisis.org

Vermilion

CRIS Healthy Aging Center

Hours: 8:00 a.m. - 4:00 p.m.

309 N. Franklin Street

Danville, Illinois 61832

Phone: 217-443-2999

Fax: 217-443-4288

E-mail: peace@agestrong.org

Area 06

Adams, Brown, Calhoun, Hancock, Pike and Schuyler Counties

West Central Illinois Area Agency on Aging

Hours: 8:00 a.m. - 5:00 p.m.

639 York Street, P.O. Box 428, Quincy, Illinois 62306-0428

Phone: 217-223-7904, E-mail: todds@wciagingnetwork.org

Counties Served:

Adams, Brown, Calhoun,
Hancock, Pike, Schuyler

Designated Agency:

West Central Illinois Case Coordination Unit

Hours: 8:00 a.m. - 5:00 p.m.

639 York Street

Quincy, Illinois 62301

Phone: 217-222-1189 or

1-800-252-9027

Fax: 217-222-1220

After Hours: 217-221-2468 (24-hour response, pager)

E-mail: bfleming@wciagingnetwork.org

Area 07

Cass, Christian, Greene, Jersey, Logan, Macoupin, Mason, Menard, Montgomery,
Morgan, Sangamon and Scott Counties

Area Agency on Aging for Lincolnland, Inc.

Hours: 8:30 a.m. - 5:00 p.m.
3100 Montvale Drive, Springfield, Illinois 62704-4278
Phone: 217-787-9234, Fax: 217-787-6290
E-mail: jhubbard@aginglinc.org

County(ies) Served:

Cass, Greene, Jersey,
Morgan, Scott

Designated Agencies:

Prairie Council on Aging

Hours: 8:30 a.m. - 5:00 p.m.
Municipal Building
200 West Douglas
Jacksonville, Illinois 62650-2094
Phone: 217-479-4600, ext. 247
Fax: 217-245-6909
Phone: 217-942-5563 for Greene and Jersey Counties
E-mail: pcoa@gcctv.com

Christian, Macoupin

Locust Street Resource Center

Hours: 8:30 a.m. - 5:00 p.m.
320 South Locust Street
Carlinville, Illinois 62626-1076
Phone: 217-854-4706 or
1-800-277-7078
Fax: 217-854-3778 or 217-854-9729
After Hours: 217-854-3166 (Macoupin County Mental Health Assoc.)
E-mail: bb@macmhc.org

Logan, Mason, Menard,
Sangamon

Senior Services of Central Illinois, Inc.

Hours: 8:00 a.m. - 5:00 p.m.
701 West Mason
Springfield, Illinois 62702
Phone: 217-528-4035
Fax: 217-528-4537
E-mail: CCU@ssoci.org

Montgomery

Montgomery County Health Department

Hours: 8:00 a.m. - 5:00 p.m.
11191 Illinois Route 185
Hillsboro, Illinois 62049-2664
Phone: 217-532-2001 or
1-800-721-7734
Fax: 217-532-2089
After Hours: 1-800-412-7865 (beeper)
E-mail: ccuprog@consolidated.net

Area 08

Bond, Clinton, Madison, Monroe, Randolph, St. Clair and Washington Counties

Area Agency on Aging of Southwestern Illinois

Hours: 8:00 a.m. - 4:00 p.m.

2365 Country Road, Belleville, Illinois 62221

Phone: 618-222-2561 or 1-800-326-3221, Fax: 618-222-2567

E-mail: ask@answersonaging.com

Counties Served:

Bond, Clinton, Madison,
Monroe, Randolph,
St. Clair, Washington

Designated Agency:

Southwestern Illinois Visiting Nurse Association

Hours: 7:00 a.m. - 4:00 p.m.

#7 Executive Woods

Swansea, Illinois 62226-2016

Phone: 618-236-5863 or

1-800-642-5429

Fax: 618-236-5859

E-mail: teva@sivna.com

Area 09

Clay, Effingham, Fayette, Jefferson and Marion Counties

Midland Area Agency on Aging

Hours: 8:00 a.m. - 4:00 p.m.

434 S. Poplar, P.O. Box 1420, Centralia, Illinois 62801-1420

Phone: 618-532-1853, Fax: 618-532-5259

E-mail: tracy@midlandaaa.org

Counties Served:

Clay, Effingham, Fayette,
Jefferson, Marion

Designated Agency:

SWAN (Stopping Woman Abuse Now)

Hours: Open 24-hours a day

1114 S. West Street

P.O. Box 176

Olney, Illinois 62450

Phone: 618-392-3556 or

1-888-715-6260

Fax: 618-392-5514

E-mail: swanexecdir@wabash.net

Area 10

Crawford, Edwards, Hamilton, Jasper, Lawrence, Richland, Wabash, Wayne and White Counties

Southeastern Illinois Agency on Aging

Hours: 9:00 a.m. - 4:30 p.m.

516 Market Street, Mt. Carmel, Illinois 62863-1558

Phone: 618-262-2306 or 1-800-635-8544, Fax: 618-262-4967,

E-mail: seiaoa@verizon.net

Counties Served:

Crawford, Edwards, Hamilton,
Jasper, Lawrence, Richland,
Wabash, Wayne, White

Designated Agency:

SWAN (Stopping Woman Abuse Now)

Hours: Open 24-hours a day

1114 S. West Street

P.O. Box 176

Olney, Illinois 62450

Phone: 618-392-3556 or

1-888-715-6260

Fax: 618-392-5514

E-mail: swanexecdir@wabash.net

Area 11

Alexander, Franklin, Gallatin, Hardin, Jackson, Johnson, Massac, Perry, Pope,
Pulaski, Saline, Union and Williamson Counties

Egyptian Area Agency on Aging

Hours: 8:00 a.m. - 4:30 p.m.

200 E. Plaza Drive, Carterville, Illinois 62918-1982

Phone: 618-985-8311, Fax: 618-985-8315

E-mail: Egyptianaaa@midamer.net

Counties Served:

Alexander, Franklin, Gallatin,
Hardin, Jackson, Johnson,
Massac, Perry, Pope, Pulaski,
Saline, Union, Williamson

Designated Agency:

Shawnee Alliance for Seniors (Shawnee Health Service and Development Corp.)

Hours: 8:00 a.m. - 5:00 p.m.

6355 Brandhorst Drive

Carterville, Illinois 62918-9802

Phone: 618-985-8322 or

1-800-642-7773

Fax: 618-985-9096

After Hours: 1-800-642-7773 (Answering service will page supervisor.)

E-mail: dmitchell@shsdc.org

Area 12
City of Chicago

Senior Services Area Agency on Aging

Hours: 8:30 a.m. - 5:00 p.m.
1615 W. Chicago Avenue, 3rd floor, Chicago, Illinois 60622
Phone: 312 746-8541, Fax: (312) 744-0680
E-mail: margaret.holmes@cityofchicago.org

City of Chicago

Sub-Area(s) Served:

Designated Agencies:

Sub-Areas 1 (60645, 60626, 60659
60660, 60640);
2 (60625, 60631, 60630, 60646
60656);
3 (60666, 60634, 60641, 60707,
60639, 60635) and
4 (60613, 60614, 60618,
60647, 60657)

Catholic Charities Elder Protective Services

Hours: 8:30 a.m. - 5:00 p.m.
3125 N. Knox
Chicago, Illinois 60641-5200
Phone: (773)286-6041
After Hours: (773)507-7436 (cell phone, Priority I reports only)
Fax: 773-286-6140
E-mail: bmaclenn@CatholicCharities.net

Sub-Area 5 (60601, 60602,
60603, 60604, 60605, 60606
60607 60610, 60611, 60622)

Healthcare Consortium of Illinois

Hours: 8:00 a.m. - 5:00 p.m.
200 E. 75th Street
Chicago, Illinois 60619
Phone: 708-841-9515
Fax: 708-841-8036 or 773-846-3090
E-mail: egrays@hcionline.org

Sub-Area 6 (60637, 60616, 60615
60649, 60653)

Centers for New Horizons

Hours: 9:00 a.m. - 5:00 p.m.
4309A S. Martin Luther King Drive
Chicago, Illinois 60653
Phone: 773-451-1377
Fax: 773-924-3941 or 773-924-1470
After Hours: 773-896-7031 (pager)
E-mail: ermad@cnh.org

Sub-Areas 7 (60629, 60632, 60623
60609, 60638);
8 (60628, 60617, 60619, 60633,
60627, 60827) and
9 (60620, 60652, 60621, 60636
60655 60643)

Metropolitan Family Services

Hours: 8:30 a.m. - 5:00 p.m.
Elder Abuse Services
3843 W. 63rd Street
Chicago, Illinois 60629
Phone: 312-986-4332
Fax: 773-884-0003
E-mail: angeri@metrofamily.org

City of Chicago

Sub-Area(s) Served:

Sub-Area 10 (60608, 60612,
60624, 60644, 60651)

Designated Agencies:

Sinai Community Institute

Hours: 9:00 a.m. - 5:00 p.m.

2653 W. Ogden

Chicago, Illinois 60608

Phone: 773-522-8640

Fax: 773-257-2089

E-mail: broang@sinai.org

Area 13

Suburban Cook County

AgeOptions

Hours: 8:00 a.m. - 4:45 p.m.

1048 Lake Street, Oak Park, Illinois 60301-1054

Phone: 708-383-0258, 708-524-1653 (TDD) Fax: 708-524-0870

E-mail: Katie.Schmit@ageoptions.org

Cook County

Township(s) Served:

Barrington, Hanover,
Palatine, Wheeling

Berwyn-Cicero, Proviso
(except the villages of Brookfield
and LaGrange Park)

Bloom, Bremen, Calumet,
Rich, Thornton

Elk Grove, Schaumburg

Designated Agencies:

Catholic Charities (Northwest Senior Services)

Hours: Monday - Thursday 8:30 a.m. - 4:30 p.m.,

Friday 8:00 a.m. - 4:00 p.m.

1801 W. Central Road

Arlington Heights, Illinois 60005-2410

Phone: 847-253-5500

Fax: 847-253-9597

E-mail: bkukurba@catholiccharities.net

Solutions for Care

Hours: 8:30 a.m. - 4:30 p.m.

7222 W. Cermak Avenue

North Riverside, Illinois 60546

Phone: 708-447-2448

Fax: 708-447-2445

E-mail: eizaguirre@solutionsforcare.org

Catholic Charities (South Suburban Senior Services)

Hours: 8:30 a.m. - 4:30 p.m.

15300 S. Lexington Avenue

Harvey, Illinois 60426

Phone: 708-596-2222

Fax: 708-596-9567

E-mail: josun@catholiccharities.net

Kenneth Young Center

Hours: 9:00 a.m. - 5:00 p.m.

1001 Rohlwing Road

Elk Grove Village, Illinois 60007

Phone: 847-524-8800

Fax: 847-524-3823 or 847-524-8824

E-mail: pattyk@kennethyoung.org

**Cook County
Township(s) Served:**

Evanston, Niles

Designated Agencies:

**Metropolitan Family Services
Elder Abuse Services**

Hours: 8:30 a.m. - 5:00 p.m.
820 Davis Street, Suite 450
Evanston, Illinois 60201
Phone: 847-425-7400
Fax: 847-328-1295
E-mail: pault@metrofamily.org

Lemont, Orland,
Palos, Worth

PLOWS Council on Aging

Hours: 9:00 a.m. - 5:00 p.m.
7808 W. College Drive, Suite 5 East
Palos Heights, Illinois 60463
Phone: 708-361-0219
Fax: 708-361-9853
E-mail: v.myton@plows.org

Leyden, Lyons, Norwood Park
Riverside (plus Brookfield and
LaGrange Park Villages)

Aging Care Connections

Hours: 8:30 a.m. - 4:30 p.m.
111 West Harris Avenue
LaGrange, Illinois 60525-2386
Phone: 708-354-1323
Fax: 708-354-0282
E-mail: lstarman@agingcareconnections.org

Maine, New Trier, Northfield

North Shore Senior Center

Hours: 9:00 a.m. - 5:00 p.m.
161 Northfield Road
Northfield, Illinois 60093-3411
Phone: 847-784-6000
Fax: 847-784-6088
E-mail: info@nssc.org

Oak Park, River Forest

Oak Park Township

Hours: 8:30 a.m. - 5:00 p.m.
418 S. Oak Park Avenue
Oak Park, Illinois 60302-3803
Phone: 708-383-8060
Fax: 708-383-5168
E-mail: slewis@oakparktownship.org

Stickney

Stickney Township Office on Aging

Hours: 8:30 a.m. - 4:00 p.m.
7745 Leamington
Burbank, Illinois 60459
Phone: 708-636-8850
Fax: 708-636-9473
E-mail: jwileman@townshipofstickney.org

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